

MEET SMART, MEET SAFE

MARRIOTT MEETINGS + EVENTS



Overview (Consumer Facing)

We are deploying scientifically supported practices and innovations that tackle the main ways that COVID-19 is transmitted:

CONTACT

We are moving from **HIGH-TOUCH TO TOUCHLESS** through technology, space design, meeting set-up + catering.

SURFACE

We are introducing **DEEPER AND MORE FREQUENT CLEANINGS**, with extra attention given to high-traffic areas.

We believe that travel connects us to each other, widens our perspective, enriches us and inspires us.

We will travel again soon.

And, when you and your attendees are ready:

We are ready to welcome you.



Meeting + Event Spaces

FROM HIGH-TOUCH TO TOUCHLESS

REDUCING SEATING CAPACITY by at least 50%

Consulting with each meeting planner to review and align on expected **SOCIAL DISTANCING PRACTICES**

Equipping associates with required **PERSONAL PROTECTIVE EQUIPMENT**, including masks for all guest-facing associates

Leveraging **TECHNOLOGY** to reduce contact in key areas: **MOBILE CHECK-IN | EVENT REGISTRATION | ATTENDEE BADGING**

Customizing **MEETING SETS** for each event to minimize contact

SPACING FURNITURE in every space to provide a minimum of 6 feet of social distance between attendees and, where possible, utilizing **OUTDOOR SPACES**

Enabling **LIVE/VIRTUAL HYBRID MEETINGS** through live-streaming capabilities

DEEPER, MORE FREQUENT CLEANINGS

Enhancing **CLEANING PROTOCOLS** to disinfect every meeting space

Sanitizing **RESTROOMS** as often as every hour

Disinfecting frequently touched items such as **ELEVATOR BUTTONS, ESCALATOR + STAIR HANDRAILS** and **DOOR KNOBS** as often as every hour

Providing **HAND SANITIZER STATIONS** throughout the meeting spaces

Meals + Breaks

NOURISHING THE 'NEW NORMAL'

Setting meals and breaks in spaces reserved for the specific event (i.e., **NO CO-MINGLING WITH OTHER EVENT ATTENDEES**)

Offering a wide variety of hygienic **F+B OPTIONS** tailored to group size, including: **GRAB + GO | CANNED + BOTTLED BEVERAGES | PLATED SERVICE**

Redesigning **F+B STATION SET-UPS** to include protective "sneeze guards" and to maintain appropriate distancing

Serving **COFFEE BREAKS STAFFED BY ASSOCIATES** or providing **PRE-PACKAGED COFFEE BREAK AND CONDIMENT OPTIONS** for attendees

Reducing or removing **NON-ESSENTIAL ITEMS**, including linens, pre-set plates, glassware and chargers, décor and other non-essential surfaces

Guest Rooms

A SAFE SANCTUARY

DEEP CLEANING each guest room between guests

REDUCING in-stay housekeeping – the only person in your room is you

Utilizing **CONTACTLESS MOBILE KEY AND GUEST REQUESTS** via Marriott Bonvoy App*

Offering **SANITIZATION KITS** for guest use